

Report of Management on Compliance with the Service Quality Genuity Condition Set Forth in FCC Order Approving the Bell Atlantic/GTE Merger

Management of Verizon Communications Inc. ("Verizon") is responsible for complying with the service quality condition concerning certain special access service reports relating to Genuity set forth in paragraph 72 of the Federal Communications Commission's ("FCC's") Memorandum Opinion and Order in CC Docket No. 98-184 approving the Bell Atlantic/GTE Merger ("Merger Order") released June 16, 2000 ("Service Quality Genuity Condition").

Management has performed an evaluation of Verizon's compliance with the requirements of the Service Quality Genuity Condition for the period of January 1, 2001 through December 31, 2001. Based on this evaluation, we assert, to the best of our knowledge and belief, that Verizon complied with the requirements in all material respects as described further below.

Service Quality

Verizon complied with the requirements of the Service Quality Genuity Condition by providing service quality reports required by paragraph 72 of the Merger Order to the FCC and the independent auditor to assist in their assessment of whether Verizon discriminated in favor of Genuity in the provision of high-speed special access and regular special access services.¹


Steven E. Zipperstein

Dated: September 30, 2002²

¹ PricewaterhouseCoopers is separately auditing the accuracy and completeness of performance data for the service quality reports that are the subject of this Report of Management. Accordingly, this Report does not cover accuracy and completeness of such data. The date for PricewaterhouseCoopers' report on accuracy and completeness was extended from June 1, 2002 to October 1, 2002 by the FCC's Enforcement Bureau. See Letter from M. F. Del Duca, Federal Communications Commission, to J. W. Ward, Verizon (May 29, 2002).

² The date for the independent accountant's (Mitchell & Titus') report on the Service Quality Genuity Condition was extended from June 1, 2002 to October 1, 2002 by the FCC's Enforcement Bureau. See Letter from M. F. Del Duca, Federal Communications Commission, to J. W. Ward, Verizon (May 29, 2002).